Strategies for Successful Medical and Dental Office Visits

Our Requests for Doctors, Dentists, and Office Staff

Doctors, dentists, and staff have an understanding of disabilities and the anxiety that individuals may have about medical/dental visits
Treat individuals and caregivers with respect and dignity and recognize family strengths
Have short wait times and a low stress, quiet environment, or separate waiting rooms
Speak directly to the individual
Allow extra time for the appointment
Listen to caregiver's and individual's expressed needs
Share complete and unbiased information with families
Allow caregivers to be present during visit and ask them questions when needed
See the individual as a person with unique needs, not as a "disabled person"
Make appropriate referrals and timely follow through with paperwork

Notes

New York State
Developmental Disabilities Planning Council

David A. Paterson
Governor

Sheila M. Carey
Executive Director

George E. Fertal, Sr.
Chairperson

Rose Marie Toscano
Vice - Chairperson

1-800-395-3372

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